

Appendix 1: Joint Health and Wellbeing Strategy progress report, March 2017 - June 2017

This progress report provides an overview of progress to deliver against the Joint Health and Wellbeing Strategy (2015 – 2020)

Theme	Preparing for a healthy life	
Objectives	Improving outcomes for babies, young children and their families	
Area of focus (1)	<p>Improving the health and wellbeing of Looked after Children</p> <ul style="list-style-type: none"> • Target <ul style="list-style-type: none"> ○ All initial health assessments completed within time frame (20 working days / 28 calendar days) ○ Review Health assessments for children looked after for a year or more ○ Increase the proportion of locally placed looked after children – to at least 46% (2017/18) to 53% (2019/20) • Continue to closely monitor the provider including staff vacancies. 	<p style="text-align: center;">AMBER</p> <hr/> <p>Date of substantive report to HWBB:</p> <p style="text-align: center;">TBC</p>
Progress since March 2017	<p>Health and wellbeing of looked after children (LAC)</p> <ul style="list-style-type: none"> • Two young people, placed out of borough, have not had their IHAs completed so a consultant from Barnet is going to visit the young people in June 2017 to complete the IHAs. • Of the 12 children and young people who required an IHA in March, almost all (11 out of 12, 92%) were seen within the timescale. The remaining review is out of borough, the team continue to chase that this is completed as soon as possible. • Of the 6 children and young people requiring an IHA in April, 100% were completed within the timescales. • From data received at the end of May there had been nine entries into care; 1 IHA completed, 1 DNA and rebooked, 5 IHA booked, 1 remand (requested), 1 no longer LAC. <p>Significant improvements have been seen regarding IHA performance (being within statutory timeframes). Performance has improved from 50% in January and 19% in February to 92% for March and 100% for April which can be attributed to:</p> <ul style="list-style-type: none"> • Considerable work with the GPs and stakeholders to improve the pathway • The nursing team increasing the number of reminders that young people and foster carers receive 	

	<p>prior to the appointment which includes calls and emails the day before the appointment</p> <ul style="list-style-type: none"> • Improved communication and working between CLCH and social care (including placements) • Previously key workers were reporting that no-one was able to attend appointments with the young people, this issue has now been resolved • Independent Reviewing Officers are now involved in any key issues, this has been particularly helpful for out of borough placements. <p>Review health assessments (RHAs)</p> <p>In quarter 4 of 2016/17, 74 RHAs were completed 98% within the timescales. Five young people did not attend appointments in January and were seen in February, March and one in April.</p> <p>A thematic analysis of the review health assessments completed in this period found that:</p> <ul style="list-style-type: none"> • There was one case with child sexual exploitation concerns and was known to MASE • Three had recognised learning disabilities • Four were referred to CAMHs • Two were referred to a GP regarding concerns about their weight. <p>Locally based placements</p> <p>On Thursday 25 May the Corporate Parenting Advisory Panel reviewed performance information for a range of indicators relating to the provision of service and outcomes for LAC and care leavers¹. In the data reported, external residential placements had risen from 9.4% the previous month to 10.4% which is above the target tolerance monitor of 9.6% due to an increase in the numbers of children exhibiting challenging behaviour and those with complex needs e.g. children with concerns linked to Child Sexual Exploitation. Also, LBB foster placements (including kinships) had reduced from 46.5% to 43.1% due to fostering not being the preferred choice and children with challenging behaviour or complex needs needing additional support / preparation work in specialist residential provision.</p>
Planned activity	<ul style="list-style-type: none"> • The IHA process has improved significantly, however, there are still delays in the LAC Health Team receiving the IHA report from health professionals. The Team is working with health professionals to improve this.

¹ Corporate Parenting Advisory Panel - <https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=208&MId=8790&Ver=4>

	<ul style="list-style-type: none"> • Review and redesign the process for IHAs • Designated Medical Officer to continue to quality assure reviews and support quality improvements • Continue to monitor the completion of IHAs including looking at IHAs for specific cohorts such as children with Special educational needs and disabilities (SEND) • LAC IHA Stakeholder meeting continues to meet but quarterly • To track, monitor and reduce numbers of external residential placements • Action for LBB foster placements: to increase numbers of therapeutically trained foster carers to undertake specialist placements. 				
Area of focus (2)	Increasing the uptake of childhood immunisations <ul style="list-style-type: none"> • Target – Increase uptake of childhood immunisations to be above the England average 	<table border="1"> <tr> <td data-bbox="1487 550 1890 611" style="background-color: yellow;">AMBER</td> </tr> <tr> <td data-bbox="1487 611 1890 703">Date of substantive report to HWBB:</td> </tr> <tr> <td data-bbox="1487 703 1890 740">September 2017</td> </tr> </table>	AMBER	Date of substantive report to HWBB:	September 2017
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Progress since March 2017	<p>All children centres in Barnet have now achieved the Healthy Early Years standard.</p> <p>Public health has been working closely with NHSE and PHE and has developed a project plan to increase MMR uptake using targeted approach.</p> <p>Public Health arranged two childhood immunisation trainings for children centre staff which have been delivered by PHE. The purpose of the training was to increase take-up of childhood immunisation and ensure coverage across the demographic groups in Barnet</p> <p>Barnet supported the European immunisation campaign by using WHO resources and promoting the week through a variety of social media platforms. Children centres were also provided with campaign resources and were encouraged to support the campaign.</p> <p>Public Health has informed GPs about the current uptake rates in Barnet. GPs have been encouraged to increase uptake and aim to reach the London average rate.</p>				
Planned activity	Public health will work with NHSE and PHE to identify barriers to uptake in Barnet.				

Area of focus (3)	<p>Early years review The council (including Public Health) and Barnet CCG are working together to further integrate service offer of health-related services in early years settings improving service delivery for families.</p> <p>Objectives of the Early Years review:</p> <ul style="list-style-type: none"> • To deliver the best outcomes possible for children and families in the early years with the resources available • To enable vulnerable families with children under five years old to build their resilience • To provide integrated services so that they are joined up around the needs of families and feel seamless to users • To support meeting the duty to provide sufficient, high quality childcare for eligible 2, 3 and 4 year olds • To develop a sustainable model for early years services. 	<p style="text-align: center;">GREEN</p> <p>Date of substantive report to HWBB: TBC</p> <p>October 2017</p>
Progress since March 2017	<p>The 0 – 19 project includes the Early Years Phase 2 Review – one of the main objectives of the Early Years Phase 2 review is to increase the integration of Early Years’ services so to provide integrated services that are joined up around the needs of families and feel seamless to users.</p> <p>The decision has been made to pilot the new way of working in the East-Central Locality area – starting from September 2017 – and a lead partner for the area has volunteered to lead the partnership work. The pilot will include early years, family support, youth services, children’s health and voluntary early intervention services. The pilot model has been shaped using feedback from young people and from partners. If successful, the model will be rolled out across the borough over the next 18 months.</p>	
Planned activity	<p>East-Central Hub Development Group will continue to meet over the next three months to develop the detail of the model.</p> <p>Pilot to go live in September 2017. Decision on future delivery of children’s health services (Health Visitors, Family Nurse Partnership and School Nursing) also due September 2017.</p> <p>Evaluation of model in February/March 2018.</p>	
Theme	Wellbeing in the community	
Objectives	Creating circumstances that enable people to have greater life opportunities	

Theme Objectives	Wellbeing in the community Creating circumstances that enable people to have greater life opportunities	<p style="text-align: center;">GREEN</p> <p>Date of substantive report to HWBB: September 2017</p>
Area of focus (4a)	<p>Mental health remains a priority, as reflected in the NCL STP and local plans such as CYPP and H&WBB strategy with a focus on service redesign</p> <p>Child and Adolescent Mental Health Services (CAMHS)</p> <ul style="list-style-type: none"> • In order to improve CAMHS provision, Barnet CCG and Barnet Council agreed to jointly re commission CAMHS at the HWBB in September 2016 • Public health are supporting the redesign of Children’s Mental Health & Wellbeing services; developing a programme of work that is based on the Thrive Model. The new approach will improve access to services by improving sign posting, self-management and enabling one off contact in order to improve coping mechanisms in children and young people. 	<p style="text-align: center;">GREEN</p>
	<p>Date of substantive report to HWBB: September 2017</p>	
Progress since March 2017	<p>Child and Adolescent Mental Health Services (CAMHS)</p> <ul style="list-style-type: none"> • The CAMHS procurement is proceeding with a number of key milestones already achieved including <ul style="list-style-type: none"> ○ CYP Emotional Health and Wellbeing consultation was undertaken in conjunction with the councils Voice of 	

	<p>the Child team with 400 young people including pupils of 25 schools (inc primary, secondary, special, faith based and a PRU), Youthorium 2017 youth convention at the Allianz Park and a further 7000+ online (concluded April 2017)</p> <ul style="list-style-type: none"> ○ PIN was issued On 12th April 2017 ○ Procurement Soft Market Launch event at the Allianz Park Stadium in May attended by a substantial number of providers including several from the VCS ○ Outline service model has been developed and presented to potential providers ○ Face to face Soft Market Testing (competitive dialogue) sessions have taken place throughout May and June with a range of provider organisations interested in bidding for the new services contract ○ As a result of feedback from these session the procurement timeline has been extended to 1st April 2018 ○ CAMHS Procurement Implementation Group has been established and meet on a weekly basis ○ CYP Emotional Wellbeing and Mental Health Operational Group has been established to ensure cross programme awareness and support delivery <p>Expansion and Development of Children’s Mental Health & Wellbeing services</p> <ul style="list-style-type: none"> ● Following consultation with Barnet’s Children and Young People, we have commissioned an Online Counselling and Support Service for 11-25 yr olds called <u>Kooth</u> which is currently being promoted across Barnet Schools ● We have established a Resilient Schools Programme led by Public Health which has been launched in the first 6 Barnet schools (2 secondary, 2 primary and 2 specialist schools). ● A Resilience Schools coordinator (Jayne Abbott) has been recruited ● A new Emotional Wellbeing Team (4 trainees and manager) has been established in Barnet Council-funded by Health Education England in the first year- to support low/moderate anxiety/depression in young people who do not meet the CAMHS threshold of need. The team is being embedded into the councils service structures ● M.A.C UK/Reach is a new project in the process of setting up with the council to go live working with gang members and hard to reach individuals with mental health and high risk behaviours
<p>Planned activity</p>	<p>Undertake a series of procurement workshops in preparation of going to market to design light touch regime offer based upon feedback from the SMT competitive dialogue sessions</p> <p>Creation of a suite of documents to form part of the information supplied as a legal requirement of procurement process</p> <p>Offer to be formally published in Official Journal of the European Union in August/Sept 2017</p>

	<p>CYP IAPT capacity building opportunities to be investigated with support offered throughout Barnet Council, VCS organisations and NHS trusts meeting due in July with a view to bidding for funds later the year</p> <p>Extension of crisis care offer to be negotiated with current providers with a view to a service being offered at weekends Decision due in July 2017</p> <p>Opportunities for VCS capacity building programmes to be explored with umbrella organisations such as Young Barnet Foundation and Community Barnet meeting to take place in July 2017</p> <p>Mental Health First Aiders in Schools programme to be co-produced with Hendon School and Public Health and Rolled out throughout Barnet in next academic year 2017/18</p> <p>Continue to support the <u>UNICEF Child Friendly Communities</u> programme implementation. Next meeting due in July 2017</p>	
<p>Area of focus (4b)</p>	<p>The vision for adult mental health is designed to achieve a number of strategic goals:</p> <ul style="list-style-type: none"> • Achieve effective and proactive service delivery plans in a more collaborative approach • Move away from 'Mental Health professional led' models of care towards more primary care, community, and peer-led models of support • Reinforce relationships and community connections • Rebalance the model and orientate professionals towards prevention and early intervention for both carers and users • Deliver potential to integrate community and peer groups into specialist care to foster effective 'Step Down care' back into primary care and community settings • Help providers, users and carers to be better at long-term planning, managing and supporting demand rather than rationing supply • Focus on the quality of relationships (between users and those who support them) and depth of our knowledge about users' needs and assets for example developing peer models. 	<p style="text-align: center;">GREEN</p> <hr/> <p>Date of substantive report to HWBB:</p> <p>TBC</p>

Progress since March 2017

Adults mental health services

The Reimagining Mental Health Programme led by the CCG and endorsed by the council at the HOSC in October 2017 continues to deliver a whole system transformation approach to mental health.

Phase 2 Reimagining, pilot delivery Primary Care link working and Wellbeing Hub:

- Organisations are working collaboratively, with minimal investment in transformation, to deliver improvements for individuals, with dedicated Mental Health Linkworker support in primary care, and community services following a social prescribing model.
- Since the last report referrals to secondary care from primary care have been minimised. There are around 40% fewer referrals and there are fewer inappropriate referrals, especially to crisis care and mental health liaison.
- Linkworkers are embedded in the new Wellbeing Collaborative delivering wellbeing services to people across Barnet. Organisations are working closely with commissioners to ensure that social prescribing sits alongside clinical and social care support.
 - o Coverage rolled out across all Barnet localities in January 2017 and referrals have been received from all 62 practices – each practice now has a named, dedicated Linkworker
 - o GP Practitioners promote the direct benefits of the Linkworker and integrated service to their colleagues. Dr Holz attends Team meetings monthly to support solution-focused approaches. Linkworkers are attending Practice meetings to meet with all GPs and promote the service.
 - o There has been some turnover in the team recently, due to promotion, and new Linkworkers are being recruited.
 - o Patient feedback is positive – “it was the best assessment I have ever had in many years of using services!” GPs continue to praise the service for supporting them with advice on referral pathways to community services and assessments for patients with complex needs.
 - o Direct links with the wider collaborative are key to the success of the service with the following organisations attending team meetings: MARAC, Employment and Benefit Support Agencies, Bright Futures, Westminster Drug Project, Eating Disorder service, Future Paths, SOLACE, and Twining Employment.

The Wellbeing Hub had its official launch at the Reimagining Mental Health meeting on 9th February 2017. The

Wellbeing Hub continues to grow and provide a single gateway for mental health earlier intervention services. The new service model and resulting pathways have been designed to support the customers experience and apply strengths based practice. More people with mental health issues will receive support focused on helping with their whole life, for example, getting a job and a home of their own. The new model maintains partnership working with health whilst increasing focus on holistic support and access to the community. Joint pathways with partner organisations are established and there is a shared commitment to support individuals and work collaboratively. Staff have undergone joint training with Linkworkers, the Network staff and community based staff and are delivering Emotional Health Checks in the community A task group has been set up to continue building relationships with community organisations.

The Network has developed stronger links with the Wellbeing Hub and has established a weekly joint referral meeting and a drop in session for the Wellbeing centre at the Network building. The Network, the Wellbeing Hub and a Hub Link Worker lead meet weekly to discuss cases which are open to more than one service.

Most significant and measurable results:

1. Primary Care Linkworkers achieved an overall 40% reduction in referrals to secondary care from South Barnet since commencement of linkworker service. A total of 2,103 referred patients have received the service since August 2016.
2. Did not attend rate below 10% target (May 2017 – 5.45%)
3. Average of 94% of a total referrals to linkworkers were acknowledged within 24 hours and were contacted within 5 working days in the first qtr of operation
4. 92% of all referrals had a comprehensive care and support plan created within 15 working days (including primary care and third sector support)

Emotional health checks are being delivered across Barnet following staff training

Planned activity

Evaluation of the Primary Care Linkworker and Wellbeing Hub models – Dr Mike Scanlan has recommended a number of measures to embed the services. These are being considered and follow up to be determined.

Work continues to ensure the IT systems are effective and the aforementioned task group will continue to build on community links and provide a critical eye to the service as it continues under the new model.

	<p>Commissioners are working with the Wellbeing Hub and Mind Matters (IAPT) to offer a wide range of psychological therapies to reach more people in the community. Work is continuing to join up services with IPS and MAPs. Other step down pathways are being considered to deliver better outcomes from acutes and to continue to prevent admissions.</p> <p>Services are commencing phase 3 redesign of integrated Wellbeing Services through integrating IAPT, Wellbeing Hub and services and Talking Therapies. Further planning is expected to focus on greater integration within the Care Closer to Home agenda and continue to support local mental health developments for the NCL STP.</p>	
<p>Area of focus (5)</p>	<p>Employment</p> <ul style="list-style-type: none"> • Increase the proportion of adults in contact with secondary mental health services in paid employment. • Increase the proportion of adults with learning disabilities in paid employment <p>Target</p> <ul style="list-style-type: none"> • Proportion of adults in contact with secondary mental health services in paid employment - 6.1% at the end of quarter 3 (2016/17) against a target of 6.8% for the quarter (2016/17 target is 7.2%) • Percentage of adults with learning disabilities in paid employment – 9.4% at the end of quarter 3 (2016/17) against a quarter target of 10.4% (10.8% for 2016/17) 	<p>AMBER</p> <p>Date of substantive report to HWBB:</p> <p>TBC</p>
<p>Progress since March 2017</p>	<p>April 2016 – March 2017</p> <p>Employment and healthy workplaces (good progress)</p> <ul style="list-style-type: none"> • Individual Placement and Support (IPS): The service has engaged 78 residents and secured 46 jobs during the year. The performance compares favourably against national benchmarking. We have enter into a Social Impact Bond co-commissioning arrangements which has brought in additional funding in 17/18 and the CCG are considering giving consideration to the future of the service as part of its wider review of mental health services. • Motivational and Psychological Support (MAPS): The service received 432 referrals, engaged 216 residents and 	

	<p>helped 64 residents to move into jobs during the year.</p> <ul style="list-style-type: none"> • The council's community based Jobs Team in Burnt Oak has supported over 800 people since March 2015 and supported 300 people into work. In early 2017 the model was replicated in the south of the borough around Childs Hill and Golders Green. • Barnet's employment support services have received attention regionally and nationally with several visits from the Department of Work and Pensions. They have been recognised as models of good practice and have helped inform the ambitions outlined in the London Thrive programme. <p>Employment for people with disabilities (gaps)</p> <ul style="list-style-type: none"> • Proportion of adults in contact with secondary mental health services - the increase this is due to a reduction in the overall cohort size rather than an increase in the numbers employed • There is now significantly more mental health provision with a focus on DWP client groups but less focus on those only in contact with adult social care • Some gaps in provision have been identified as: <ul style="list-style-type: none"> ○ Specialist employment support for ASC learning disabilities clients (IQ under 70) ○ Supporting mental health clients to retain employment ○ Job Brokerage at scale.
Planned activity	<p>A data audit is being undertaken to establish the number of adults with learning disabilities in paid employment to attain an accurate reflection of our current activity such as the seven individuals placed in employment through the YCB transformation programme.</p> <p>Developing the market and engaging with providers not yet operating in the borough and procuring an approved list for supported employment by April 2017.</p> <p>Embed employment in care plans – develop the role for brokerage in securing employment pathways, embedding strengths based practice and continue to develop the Mental Health Enablement model</p> <p>Raising quality of provision within existing day-care – including the Your Choice Barnet transformation and hold Job Coaching and Brokerage Skills (delivered by British Association for Supported Employment).</p> <p>London has secured devolution of the Health and Work Programme investment. This is the DWP employment support that will replace the Work Programme. Barnet will work with West London boroughs to develop a specification and select a provider in partnership with DWP.</p>

	<p>The council is working with the Learning and Work Institute to evaluate the project, this will include the impact of the service on resident wellbeing. The council is also replicating the model in another unemployment hotspot in the south of the borough. As with BOOST this new location will make links with local health services to support health and work outcomes side by side.</p> <p>The council as a public sector leader - leverage to create job opportunities through contracting and becoming a disability confident employer</p> <p>The council to attain Disability Confident Employer level 2 status.</p>	
		<p>Date of substantive report to HWBB:</p> <p>TBC</p>

Theme	How we live			
Objectives	Encouraging healthier lifestyles			
Area of focus (6)	Reduce excess weight in children (10 – 11 years old) (overweight and obese)			GREEN
	Year	Target	Reported	
	2016/17	32%	Current (2016/17 quarter 2) – 32.58%	
	2017/18	32.6%		
	2019/20	32.6%		
	Reduce excess weight in adults (overweight and obese) 56.8% 2016/17	GREEN / AMBER		
Year	Target	Reported		
2016/17	56.8%	Current (2016/17 quarter 2) – 56.75%		
2017/18	57.8%			

	2019/20	57.8%		<p>Date of substantive report to HWBB:</p> <p>September 2017 (as part of Public Health's performance report)</p>
<p>Progress since March 2017 and planned activity</p>	<p>Children's Weight management</p> <ul style="list-style-type: none"> Public Health team participated on Pan London conversation on childhood obesity – Great Weight Debate. Report produced and uploaded to Council website. Support to the development of the Healthy Weight Strategy to define objectives for the strategy. Tier 2 targeted service still continues to offer weight management services to children who are overweight and obese (between > 91st centile to > 98th centile). The service has been evaluated and evaluation report with recommendations will be shared with stakeholders in Sept 17. Planned activity includes reviewing of KPI's, scoping the possibility of teenage offer as part of the healthy weight pathway and implementing recommendations from evaluation. A working group will meet to develop a strategic action plan based on HW Strategy objectives. Planned re-procurement of T2 services to begin in August 2017. <p>Adult Weight Management</p> <p>The development of the Healthy Weight Strategy has been informed by a stakeholder event, and the draft is in progress. This has been delayed by staffing issues and will be back on track shortly. There has been a range of work which relates this this area however and an intention to incorporate healthy weight objectives</p>			

	<p>on a systems wide approach. These include:</p> <p>A focus on the built environment and how we can maximise the built environments role in encouraging healthy lifestyles for all residents. We are working with planners and planning commissioners to integrate health outcomes into planning decisions, regeneration and growth (on-going) and are part of a national pilot with the Town and Country Planning Association to engage planners in public health outcomes.</p> <p>The healthier catering commitment has continued with substantial support and an awards ceremony took place in Sept with another planned for Sep 2017</p>	
Area of focus (7)	<p>Increase screening uptake</p> <ul style="list-style-type: none"> • Target: increase screening uptake 	<p>RED</p> <p>Date of substantive report to HWBB:</p> <p>TBC</p>
Progress since March 2017	<p>It is intended that the NHS screening assurance group (which draws together a range of statutory and voluntary/community sector partners with an interest in screening) supports NHSE with the production of performance reports and suggesting possible actions to promote uptake in localities. NHSE have been approached to propose a schedule of work.</p> <p>Locally there will be a campaign in June focused on promoting uptake of cervical screening. Jo's trust, a national charity, will be holding 2 days of events in the borough.</p> <p>The communities together network have also been approached to explore potential ways in which community partners might be able to support promotion efforts.</p>	
Planned activity	<p>To support NHSE in reviewing reporting once they are able to engage.</p> <p>Summer cervical cancer campaign.</p>	

Theme	Care when needed	
Objectives	Providing care and support to facilitate good outcomes and improve user experience	
Area of focus (8)	Care closer to home	AMBER
		Date of substantive report to HWBB: July 2017
Progress since November	Care Closer to Home Programme - progress update on Governance, project activity and links with Adult Social care New Operating Model Governance: <ul style="list-style-type: none"> Membership of the Joint Commissioning Executive Group has been expanded to include providers (CLCH NHS Trust; Royal Free London NHS Foundation Trust; Barnet, Enfield & Haringey Mental Health Trust; Barnet GP Federation and LB Barnet Adults & Communities Delivery Unit) and the group has been rescheduled as the Joint Commissioning Executive, Care Closer to Home (CC2H) Programme Board. The JCE CC2H Programme Board has approved the development of a Care Strategy and held a workshop style discussion on the vision and aspirations for Care Closer to Home, which will be written up into a report and presented to the HWB at a later date. The CEOs of LBB, BCCG, Royal Free, CLCH, BEH, the GP Federation and the BCCG chair, have met to discuss their shared aspirations for new delivery models on the Barnet footprint and have collectively confirmed their support for exploring the potential of new delivery models as part of the CC2H Programme. Project Highlights: <ul style="list-style-type: none"> Expressions of Interest received from 5 CHIN groups in Barnet – 3 CHINS approved, the first CHIN in Burnt Oak, covering 5 GP practices and a population of 51,000 will go live from 1 October 2017. The CHIN will work under the governance arrangements of the Barnet Federated GPs Ltd who will also oversee the development of QIST (Quality Improvement Service Teams) that will be integral to the development of the CHIN and its quality improvement programme. QiPP savings for this year have been identified and mapped to CHIN delivery at an HRG level. 	

	<ul style="list-style-type: none"> • Practice level data has been produced to inform CHIN objectives, but requires refinement. • CHIN and QIST development is being overseen by the NCL Care Closer to Home Board and the Joint Consultative Executive Group (JCEG) which is jointly chaired by the Local Authority and CCG. • It has also been agreed that CHINs will need to have links and pathways to strength based social care operating model and early intervention <p>Adult Social Care New Operating Model: Strength Based Practice and 'Care Space' Hubs:</p> <ul style="list-style-type: none"> • The council has implemented strengths-based social care, a delivery approach which encompasses social work and occupational staff working in a strengths-based way with service users and carers. • Staff are working in the community, in specially developed Care Spaces (Assessment Hubs) or co-located with the voluntary and community sector; and increased signposting, prevention and early intervention. • Strengths-based social care aims to promote resilience for service users and carers, improve quality of practice, and reduce the reliance on funded packages of care. • A strengths-based practice training programme was co-developed through a successful pilot in Quarter 1 last year and rolled out across the A&C operational teams in Quarters 2 and 3; the programme was shortlisted for the Creative and Innovative Social Work Practice award at the Social Worker of the Year awards. • CareSpaces were rolled out across the borough, enabling operational teams to make stronger links with local communities and service users to have better access to community resources, with two hubs (the Independent Living Centre and Anne Owens) co-located with local voluntary and community sector (VCS) organisations.
<p>Planned activity</p>	<p>Governance/Project Activity :</p> <ul style="list-style-type: none"> • Officers from BCCG, LBB and the Federation will develop a joint resourcing and programme delivery plan to support the development of CHINs and QISTs across Barnet. • In July the JCE CC2H Programme Board will consider a report on the Local Area Co-ordination work and prevention services in Barnet. • The Board will also oversee the delivery of other STP-driven initiatives that require local delivery. This work will be developed over time and is likely to include prevention, children and young people, mental health and elective care. • Engage and identify practices interested in taking part in the CHIN to ensure population coverage • Identify the support requirements needed by the CHIN including clinical and managerial leads

- Agree and approve CHIN governance arrangements
- Develop the leadership and partnership from across health and social care and establish CHIN management board
- Work with partners from public health and Business Intelligence to understand the specific needs of the CHIN population.
- Identify the outcomes the CHIN(s) aspires to improve
- Set out proposed model for achievement of outcomes for approval by CCG/JCEG
- Prepare Business Case for approval of CHIN outcomes including financial budget to support changes
- Identify the CHINs approach to engaging with local people and support required from partners
- Mobilise changes identified to key pathways to deliver agreed outcomes

Strengths Based Practice:

- Further work will take place during 2017/18 to embed and enhance the strengths-based model. Five priority themes for on-going change and improvement have been identified: Evolving Practice, Embedding and improving services, effectively working together, Empowering and engaging others.
- Examples of the improvement initiatives include a dedicated resource for strength based coaching; enhanced links between quality board, panel and customer feedback; developing prevention and local area coordination, continued front door transformation, increased targeted use of new services provisions (e.g. shared lives and telecare)
- Continuing to explore options for Care Space hubs

Area of focus (9)

Carers (including young carers)

Delivering the Carer and Young Carer Strategy –

- Focus on identifying unknown carers
- Improving the health of carers (especially young carers)

GREEN

		Date of substantive report to HWBB: TBC
Progress since March 2017	<p>Good progress has been made on the Carers and Young Carers Strategy Action Plan for year one and the year two action plan has been drafted.</p> <p>The new contract for integrated support services for carers and young carers continues to be delivered and is performing well. The support offered through this contract includes:-</p> <ul style="list-style-type: none"> • Carrying out statutory carers assessments • Delivery of the Carers Emergency Card Scheme • Hospital support service for carers and young carers – service • Better digital resources- on-going <ul style="list-style-type: none"> • Improved employment support for carers • Better engagement with schools regarding identification and supporting young carers • Activities and peer support for carers and young carers • Mentoring for young carers • Better engagement with schools regarding support for young carers • Activities for carers and young carers <p>The Lead Provider continues to engage with carers and young carers regarding the quality of services and in considering gaps in service provision and is engaging with carers and young carers whilst developing new carers support groups and activities and developing new services.</p> <ul style="list-style-type: none"> • LBB continues to be a member of the Employers for Carers Scheme (membership no. #EFC1588) which allows all LBB employees and SME's in the borough (businesses who employ less than 250 staff) to access resources such as:- <ul style="list-style-type: none"> • Supporting working carers – a carer's guide 	

	<ul style="list-style-type: none"> • Supporting carers in your workforce – an employer’s guide • Supporting carers in your workforce – a manager’s handbook <p>The Council are in year two of delivering a Specialist Dementia Support Service for adults with dementia and their carers focused on helping to improve their health and wellbeing, maximize their independence and help sustain carers in their caring role. Support offered through the service includes assessments, support planning and providing training and information and advice to carers of adults with dementia and information and advice and activities focused on reminiscence to adults with dementia.</p> <ul style="list-style-type: none"> • The Council will again be promoting and supporting carers week 2017 with the Lead Provider to help support raising awareness of and championing carers, highlighting the challenges that they face and the contribution they make families and communities and promoting local support available to carers. <p>. Family Services have commissioned specialist training for their staff on supporting young carers they come into contact with and this training is being offered to practitioners in Family Services and Adults and Communities. The Provider for carers and young carers support services is also offering training to young carers.</p> <p>Extensive engagement has also been carried out in various forums promoting supporting carers and young carers and applying a whole family approach to support offered including the Family Service Practitioners Forum, Adults and Communities staff and the A&C Voluntary Community Sector Forum</p>
<p>Planned activity</p>	<ul style="list-style-type: none"> • To continue to carry out extensive engagement to promote supporting and helping to identify carers and young carers to stakeholders with a particular focus on health settings. • To continue to deliver the carers and young carers strategy action plan for year two • To continue to expand the carers support offer within Barnet • To continue to promote the employers for carers scheme with local SME’s in Barnet • To continue to deliver regular training to staff within Adults and Communities and Family Services regarding identification of carers and young carers, support available and applying a whole family approach to support offered